

Configuration Services

Business Services



The Configuration Centre is based in Milton Keynes and plays a key role in ensuring that a correctly configured, software loaded and tested unit arrives onsite allowing the engineering personnel a problem free installation.

Starting from a base system, our highly trained technicians assemble component parts, load software images and configure it to strictly controlled and audited specifications that are agreed with our clients.

We also test returned stock, to confirm the fault and manage it through the repair cycle. This is done by either returning the unit to your location or to a third party repair agent, ensuring the shortest possible time the spare is unavailable for use.

The Configuration Centre supports over 100 configuration bays where servers, PC's, laptops, scanners, printers and projectors are built, configured and tested prior to shipment.

Effective utilisation of your field stock ensures that you have the correct part in the correct location to resolve field based issues.

Features

- Extensive configuration centre
- Build test and configure prior to shipment
- No fault found filtering
- Stock management
- Firmware upgrades
- Software image burning
- Project and whiteboard testing
- Secure stock holding
- Asset and serial number tracking

Benefits

- Outsourced spares cycle
- Cost effective solutions
- Increased spares utilisation
- Peace of mind
- Supporting your 24 / 7 rotas
- Flexibility

Contact Us

General Sales

0845 124 1734

Courier Collections

0845 120 7333

Main Switchboard

0845 124 1700

Head Office

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