

## 24 Hour Managed Spares

## Business Services



For eight hours a day providing and supporting spares services to your field operation is straight forward but not all service calls are required in those eight hours.

echo's 24 Hour Managed Spares Service not only covers these eight hours but the whole twenty four, ensuring that your engineering staff get the part they need in the timescale they need it.

Managing your spare parts is more than picking and shipping. It is making sure that you get the best possible utilisation of that part. Our managed spares service gets the parts back from the field, documents it and returns it into the repair loop either returning it to the customer or a nominated repair agent ensuring the shortest time possible that the part is not available.

Working around the clock echo's central warehouse and geographically spread depots hold spares for our customers to deliver the cover you need. Controlled by specified Service Level Agreements you can rest assured that your part is delivered on time every time.

### Features

- 24 Hours a day – 365 days a year
- Critical couriers on standby
- Service level agreements
- Faulty spare collection and return
- Managing repair loops
- Secure and environmentally suitable warehouse
- 24 hour CCTV and manned locations

### Benefits

- Outsourced spares cycle
- Cost effective solutions
- Increased spares utilisation
- Peace of mind
- Supporting your 24 / 7 rotas
- Flexibility

## Contact Us

### General Sales

**0845 124 1734**

### Courier Collections

**0845 120 7333**

### Main Switchboard

**0845 124 1700**

### Head Office

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